



ST IVO SCHOOL

## ICT Technician

### Person Specification

Essential	Desirable
Qualifications	
Qualifications to Level 3 (A Level), including a minimum of grade C GCSE English & Maths (or equivalent)	IT qualification/certification (Microsoft, Cisco) or equivalent experience
Personal qualities & skills	
Team player  Flexible, high organized, efficient and able to prioritise own workload  Able to communicate effectively and sensitively with students, staff and outside agencies (using non-technical language etc)  Able to problem solve, willingness to learn on the job	
Working with children	
Understanding of importance of maintaining a professional relationship with students	Experience working in a school/with 11 – 18 year olds
ICT skills	
Experience in an ICT support role  Experience setting up and maintaining a variety of hardware – PCs, printers, mobile devices, audio-visual equipment etc  Experience installing software packages  Experience of finding, diagnosing and resolving faults, both with hardware and software	Experience with and/or knowledge of MIS systems such as SIMS  Experience supporting Apple products  Knowledge of and experience using Microsoft systems (including Server OS, SQL, Hyper-V)  General understanding of network infrastructure